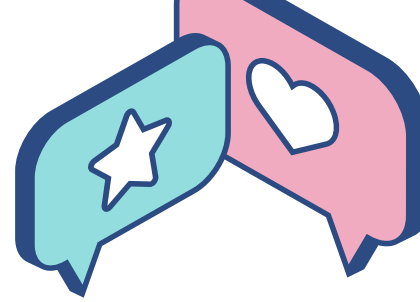
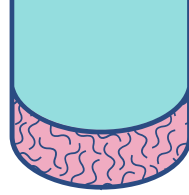
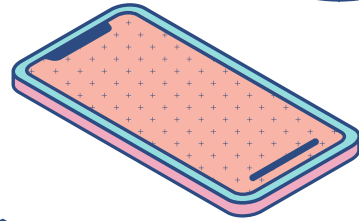
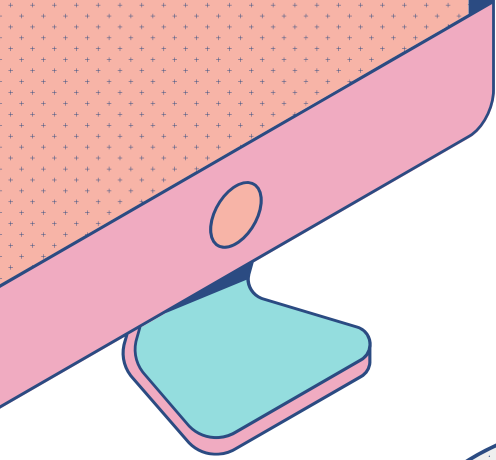




IMPORTANT INFO AND QUICK GUIDE

Moodle is getting even more secure! From 3 July 2024: only accessible from within the university network or via VPN

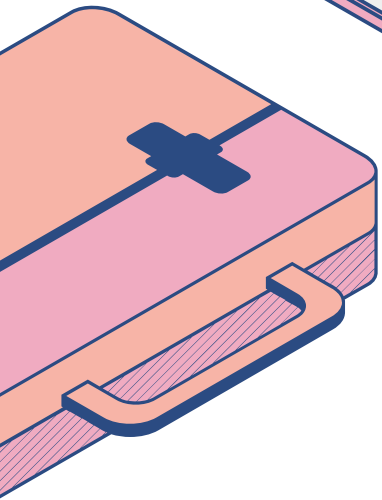
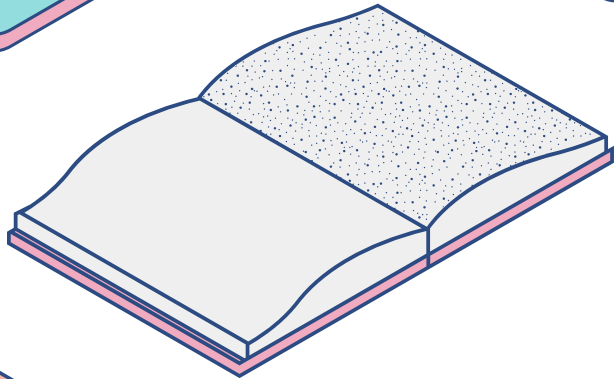
Set up your token for VPN login now!



UNIVERSITÄTS-
RECHENZENTRUM



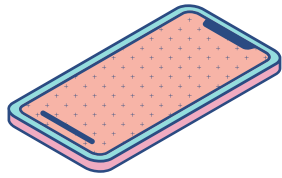
UNIVERSITÄT
HEIDELBERG
ZUKUNFT
SEIT 1386



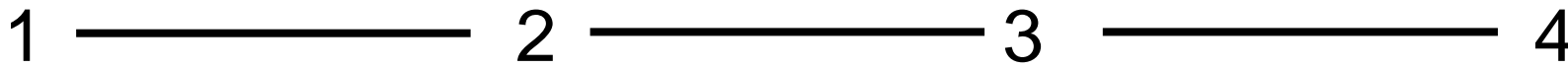
Let's get started:

We explain what you need in order to set up multi-factor authentication (MFA) for your VPN login in just a few minutes:

- 1 Smartphone & PC, laptop or tablet
- 2 and the VPN client



How to set up a smartphone token



SMARTPHONE

Download an app

Choose the "Aegis" or "FreeOTP" app in Playstore or AppStore.



FreeOTP
freeotp.github.io/



**Aegis
Authenticator**
getaegis.app/



PC/TABLET

Open the Token Self
Service platform

Connect to the univeristy Wi-Fi
eduroam and open the page

Token Self Service
[https://mfa.uni-
heidelberg.de](https://mfa.uni-heidelberg.de)



Login with your Uni-ID. Under "
Set up a new authentication
method", select the option "Soft
token (time-based)" and click
on "Set up".

SMARTPHONE

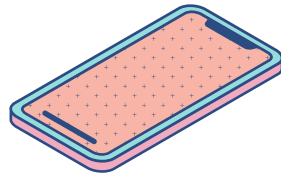
Open the app & scan the
QR code

With the smartphone app, scan
the QR code on the website
(Token Self Service platform)
and follow the instructions in the
app.

PC/TABLET

Complete the process
on the website.

On the Token Self Service
platform, click on "Continue",
then click on the "Test" button,
enter the token & submit.
After a successful test, be
sure to click on "Finalise".
You've done it! The soft token
setup is complete.



Access university network off campus with VPN

1 ————— 2 ————— 3

PC/TABLET

Install VPN client

Install the Cisco Secure Client Any Connect. Required for a VPN connection to the university network. Log in with Uni ID.

VPN Client Download
<https://vpnsrv3.urz.uni-heidelberg.de>



PC/TABLET +
SMARTPHONE

Log in with VPN

Open Cisco Secure Client and click "Connect"
Note: The address of the university's VPN server should automatically appear. If this is not the case, enter:
vpn-ac.urz.uni-heidelberg.de
Log in

1. with Uni ID & password
2. time-based one-time password (TOTP) from the authenticator app. Click "Continue" and accept the notices.

PC/TABLET

Established VPN connection

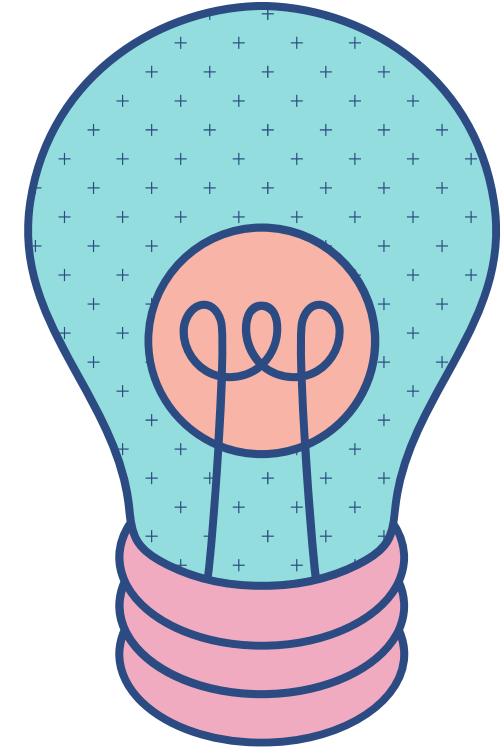
Done! The VPN has now been set up. You can now log in at any time and create a secure connection with the university network through the VPN. This allows you to use Moodle and other services off campus.

More info, how-tos & video guides:

Too much at once? You can find a detailed how-to here:



<https://www.urz.uni-heidelberg.de/en/service-catalogue/it-security/multi-factor-authentication-mfa>



Questions?

Send them to us!
Contact our
IT Service Team
for support
with problems or
questions:



<https://www.urz.uni-heidelberg.de/en/support/it-service>

