Moodle is getting even more secure! From 3 July 2024: only accessible from within the university network or via VPN

Set up your token for VPN login now!
Let's get started:

We explain what you need in order to set up multi-factor authentication (MFA) for your VPN login in just a few minutes:

1. Smartphone & PC, laptop or tablet
2. and the VPN client
How to set up a smartphone token

1. **SMARTPHONE**
   Download an app
   
   Choose the "Aegis" or "FreeOTP" app in Playstore or AppStore.

2. **PC/TABLET**
   Open the Token Self Service platform
   
   Connect to the university Wi-Fi eduroam and open the page

3. **SMARTPHONE**
   Open the app & scan the QR code
   
   With the smartphone app, scan the QR code on the website (Token Self Service platform) and follow the instructions in the app.

4. **PC/TABLET**
   Complete the process on the website.
   
   On the Token Self Service platform, click on "Continue", then click on the "Test" button, enter the token & submit. After a successful test, be sure to click on "Finalise". You've done it! The soft token setup is complete.

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FreeOTP
freeotp.github.io/

Aegis Authenticator
getaegis.app/

Token Self Service
https://mfa.uni-heidelberg.de
Access university network off campus with VPN

1. **PC/ TABLET**
   - Install VPN client

2. **PC/ TABLET + SMARTPHONE**
   - Log in with VPN
   - Open Cisco Secure Client and click "Connect"
   - **Note:** The address of the university's VPN server should automatically appear. If this is not the case, enter: `vpn-ac.urz.uni-heidelberg.de`
   - Log in with Uni ID & password
   - time-based one-time password (TOTP) from the authenticator app. Click "Continue" and accept the notices.

3. **PC/ TABLET**
   - Established VPN connection

Done! The VPN has now been set up. You can now log in at any time and create a secure connection with the university network through the VPN. This allows you to use Moodle and other services off campus.

**VPN Client Download**
https://vpnsrv3.urz.uni-heidelberg.de
More info, how-tos & video guides:

Too much at once? You can find a detailed how-to here:

Questions?

Send them to us!
Contact our IT Service Team for support with problems or questions:

https://www.urz.uni-heidelberg.de/en/support/it-service